

Corey Gardens / Firehouse Towing, Impounding & Recovery Agreement:

All towing services are construed in accordance with the laws of the State of South Carolina.

Signs are posted at both entrances to Corey Gardens on Amberwood and Sandlewood Drives advising drivers that towing is enforced at all times within the neighborhood as well as the call-in phone number for towing services/inquiries. Firehouse Towing is authorized to patrol our community on a 24-hour basis.

To report a violation for towing, call 843-291-9170**

Firehouse Towing will respond to towing calls based on the following violations:

License plate violations:

- Expired/suspended plate (minimum 45 days)
- No plate
- Expired/false/altered dealer plates

Parking violations:

- On grassy areas or in common areas
- In fire lanes
- In fire hydrant access space (end of Alyssa Lane)
- At both mailbox areas (on Sandlewood Drive), which prevents mail delivery by the US Postal Service or causes unsafe condition for vehicle traffic and/or emergency response vehicles
- Double parked vehicles (behind another vehicle(s) in parking spots)
- Parked in the back-out lane (end of Sandlewood Drive)
- Repeated parking in guest parking spots/area by residents; **these violations will only be accepted by the affected homeowner**
- In another owner's parking spot without the homeowner's permission; **these violations will only be accepted by the affected homeowner**
- Over a parking line which prevents safe use of parking space(s); **these violations will only be accepted by the affected homeowner**

Abandoned/unsafe vehicle (vehicle on jacks/flat tire(s)/etc.):

- Report these violations to the HOA; coreygardenshoa@gmail.com
- The HOA will give a 24-hour warning notice to the homeowner
 - **After which, the HOA will call Firehouse Towing**

Homeowners are authorized to call in violations; **HOWEVER, the following procedures must be followed to defend the one calling in the violation, the owner of the vehicle, Firehouse Towing, and the HOA.**

Violations called in by a homeowner:

- Callers must identify themselves by name, provide their Corey Gardens address, provide the location of the vehicle in violation, and report it to Firehouse Towing. Then the homeowner must take a selfie picture with their driver's license next to their face showing their address within Corey Gardens, take two pictures of the vehicle (front and back with vehicle plate area and the parking spot number, if visible) and email all three pictures to Firehouse Towing (firehousetowingsummervillesc@gmail.com). **Firehouse Towing will not respond to the caller until these steps have been completed.**

Violations identified by a renter:

- These violations must be reported by the homeowner. The renter must take a selfie picture with their driver's license next to their face, two pictures of the vehicle (front and back with vehicle plate area and the parking spot number, if visible), email all three pictures to the homeowner with the location of the vehicle in violation. The homeowner calls Firehouse Towing and then takes a selfie with their driver's license next to their face and emails all four pictures to Firehouse Towing (firehousetowingsummervillesc@gmail.com). Again, **Firehouse Towing will not respond to the homeowner's call until these steps have been completed.**

As required by law, Firehouse Towing must report towed/impounded/recovered vehicles from Corey Gardens to the Town of Summerville Police within one hour of being towed to the impound lot.

If a vehicle is towed/impounded/recovered Monday – Friday before 5:00pm, Firehouse Towing typically will send an email to the HOA that same day. If vehicles are towed/impounded/recovered after 5:00pm, they will send an email to the HOA no later than 9:00am the next day.

Firehouse Towing & Recovery

Hours of Operation/Fees/Impound Lot Locations/Pick-up Procedures

Call-in and Inquiry Phone Number: 843-291-9170**

Firehouse Towing & Recovery is a 24-hour operation. However, when it comes to releasing a vehicle, they do not release vehicles on a 24-hour schedule. This is solely for the safety of the vehicle owner, HOA, tow drivers, and inspection purposes. They only release vehicles during daylight hours. Vehicles impounded over the weekend are released by appointment only on Saturdays and Sundays (includes an additional fee for the response of an employee certified to perform the release during weekends).

Hours of Operation: Monday through Friday 9:00am to 5:00pm

Weekend Pick-up Hours: 10:00am to 3:00pm by appointment only

Standard Fees (as of publication of this document):

Towing Fee: \$225.00

Drop Fee: \$150.00

Storage Fee: \$40.00 per day

After Hours Weekend Gate Fee: \$35.00

Title Processing Fee (**Required under SC Law **upon** the fifth day of Impound):
\$185.00

Firehouse Towing must start and pay for this process on the fourth day.

Main Office and Impound Lot Location:

215 Maplewood Road, Moncks Corner, SC

Impound Lot #2:

888 College Park Road, Summerville, SC

***NOTE: Lot #2 is a convenience lot leased by Firehouse Towing & Brooks Towing which use the same entrance to Westbury's Hardware.

Please do not go into Westbury's Hardware to inquire about your vehicle; they are not associated with the towing companies and have nothing to do with the impounded vehicles.

****If your call goes to voicemail, leave a message to include you are a resident of Corey Gardens, your name, and a contact number. Someone will return your call ASAP.**